



TERMS OF PAYMENT

- 1) The reservation will be confirmed only after the receipt of the advance payment (50% of the agreed price) or the full payment.
- 2) The reservation must be confirmed - through a payment of 50% of the agreed price - at least 30 days before the beginning of the service.
- 3) The full payment must be made online within 5 working days before the start of the rental service or in our office when the bicycle/s is/are picked up.
- 4) Reservations made 60 days before the date of the requested rental service can take advantage of a discount (10% of the agreed price) upon the payment of 50% at least of the total amount.
- 5) The deposit is independent of the rental price. The deposit must be paid in cash, even in the customer's local currency, when the bicycle/s is/are picked up. The deposit will be totally refunded when the bicycle/s is/are returned, only after checking the condition of the rented bicycle/s.
- 6) In case of cancellation made by email, advance payments or full payments previously paid will be refunded in the following ways:
 - a) 90% for communication received at least 30 days before the date of the rental service.
 - b) 40% for communication received up to 3 working days before the date of the rental service.
 - c) No fee will be returned in case of communication received less than 3 working days before the date of the rental service.
- 7) All payments can be made:
 - online, using PayPal, Mastercard, Visa, American Express, Discover, Maestro, Aura.
 - in our office at the time of delivery (Visa, Mastercard or cash)
- 8) All disputes eventually arisen in connection with this contract will fall under the jurisdiction of the Court of Bologna.

9) The customer undertakes to respect the rules of this contract that must be signed before the beginning of the rental service.

CONSENT TO THE PROCESSING OF PERSONAL DATA: under Article 10 of the law 675/96, with particular reference to the rights contained in Article 13 of that law, the undersigned - in business relationship with Sport Lab srlu - consents to the personal data processing within the limits of the law 675/96 and 975/96